

Good practices to adopt during the COVID-19 pandemic

INFORMATION FOR ALL OPERATORS

Background

The COVID-19 (Coronavirus) outbreak is seriously affecting the air travel industry and is certain to directly impact providers of on-airport services. JIG's Core Principles 4.02 and a previously issued Bulletin 28 already give guidance to operators on how to devise a Business Continuity Plan and a Pandemic Response Plan. The current pandemic may be the first time many of these plans have been really tested.

Recommendations and Good Practice

The JIG Common Processes Committee with support from the JIG HSSE Committee has therefore put together a document containing a list of questions to help operators evaluate their readiness for the potential impact of COVID-19. The list can also be used as a source of Good Practice to be adopted by operators where appropriate. Operators should read the document, evaluate their readiness and make any changes to current procedures if appropriate (following their own internal rules for procedure modification).

Hyperlink to document: [COVID-19 Advice](#)

Actions to implement this Bulletin:

Action Description	Action Type	Target Completion Date
Read the attached document to evaluate your organisations preparedness for the crisis. You may use some of the good practice suggestions to improve your current procedures.	Recommended Practice (RP)	Immediate

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